



June 9, 2026

Christina Bryan

Vice President of External Affairs

The Honorable Marie Pinkney
411 Legislative Ave
Dover, DE 19901

ChristianaCare

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Delaware Healthcare Association

Brian W. Frazee
President & CEO

RE: DHA Support for Insurance Carrier Credentialing (SB 334)

Dear Senator Pinkney,

The Delaware Healthcare Association, on behalf of Delaware's hospitals, health systems, and related healthcare organizations, is pleased to support Senate Bill 334, also known as the Health Care Professionals Access Act, which requires insurance carriers to participate in a uniform process with specific timetables related to credentialing of healthcare professionals.

Strengthening Delaware's healthcare workforce and ensuring healthcare access are among DHA's top advocacy priorities for 2026, and SB 334 directly advances these priorities. Insurance credentialing is the formal vetting process through which health plans evaluate and approve healthcare providers to join their networks. Currently, there is no uniform standard among health plans to ensure timely credentialing. As a result, providers often face unnecessary delays in approval, which can delay patient access to care and provider reimbursement. By standardizing this process across carriers, healthcare providers and health systems will be able to streamline credentialing procedures, ensuring more timely provider enrollment and improving patients' access to care.

Thank you for the opportunity to share DHA's support for SB 334 and for your leadership on this important issue. We also appreciate the Department of Insurance's collaboration in refining the bill language related to malpractice settlements to ensure that healthcare providers are not unfairly hindered in the credentialing process based on unsubstantiated claims.

We look forward to working with you and your colleagues in the General Assembly to advance this legislation.

Sincerely,

A handwritten signature in blue ink that reads 'Christina Bryan'.

Christina Bryan
Vice President of External Affairs