

**Christina Bryan**

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President & CEO

June 13, 2025

The Honorable Krista Griffith
411 Legislative Ave
Dover, DE 19901

RE: DHA Supports Pre-Authorization Reform (SB 12)

Dear Representative Griffith,

The Delaware Healthcare Association, representing Delaware's hospitals, health systems, and related healthcare organizations, is pleased to support Senate Bill 12, the Delaware Pre-Authorization Reform Act of 2025.

Strengthening Delaware's healthcare workforce and ensuring healthcare access, quality, and affordability are two of DHA's advocacy priorities for 2025. SB 12 addresses both by reforming the prior authorization process in Delaware, also known as pre-authorization. Pre-authorizations are problematic for providers and patients alike.

A recent American Medical Association (AMA) [survey](#) found that 89% of respondents say that prior authorizations increase physician burnout. Physicians and their staff on average spend approximately 13 hours per week on prior authorizations alone.

For patients, prior authorizations can lead to delays in necessary care. The same AMA survey found that 93% of physicians reported that their patients have experienced care delays due to prior authorizations. About 82% of respondents reported that prior authorizations can lead to patients abandoning treatment and 29% of physicians report that prior authorizations have led to serious adverse events for patients in their care.

SB 12 improves the pre-authorization process for providers and patients by establishing quicker response times for pre-authorization requests, increasing the length of time that an approved authorization remains valid, and ensuring that pre-authorization requests for patient transfers are responded to quickly.

Thank you for the opportunity to share DHA's support for SB 12 and for your leadership on this critically important issue. We look forward to working with you and your colleagues in the General Assembly to advance this legislation.

Sincerely,

A handwritten signature in blue ink that reads 'Christina Bryan'.

Christina Bryan
Vice President, External Affairs