

May 6th, 2025

Delaware General Assembly
411 Legislative Avenue
Dover, Delaware 19901

Dear Senators and Representatives,

The First State Health Leaders Alliance, a coalition of healthcare leaders advocating for a healthy Delaware, urges you to support [Senate Bill 12](#), the Delaware Pre-Authorization Reform Act of 2025. The undersigned represent leading advocacy organizations in Delaware's healthcare sector representing hospitals, nurses, physicians, pharmacists, home care, long-term facilities, community-based disability services, and caregivers. Pre-authorization is a key issue and priority on our first-ever joint agenda, an eight-point plan that focuses on policy efforts to address health workforce development, insurance reform, public health, emergency preparedness, workplace violence, and community needs driven by the social determinants of health.

Pre-authorization reform will be a game-changer for patients and their families. All our organizations have experience with pre-authorization through directly engaging with insurers or counseling families who are told "no" in response to needed care for their loved one. SB 12 provides the necessary framework to make the pre-authorization process more efficient for patients and providers.

Pre-authorizations are problematic for healthcare providers and patients alike. More than 90% of physicians [surveyed](#) on pre-authorization reported delays in patient care, while more than 80% voiced concerns that the current process leads to patients abandoning the recommended care according to a recent American Medical Association study. A [study in the Journal for Nurse Practitioners](#) also looked at this issue, where findings revealed that advanced practice practitioners spend significant time on pre-authorization without a meaningful benefit to pre-authorization approval rates. We have a healthcare workforce shortage that has only been exacerbated by the administrative burden and red tape associated with pre-authorizations. The provisions in SB 12 will help reduce burden on providers and help patients avoid unnecessary care delays.

We thank the General Assembly for their support for policies that foster healthy communities and protect vulnerable populations. We believe pre-authorization reform is a critical step forward to ensuring the strength of our health workforce and the health of Delawareans. We urge you to advance and support SB 12 this year.

Sincerely,

First State Health Leaders Alliance

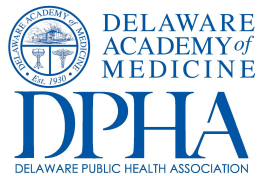
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